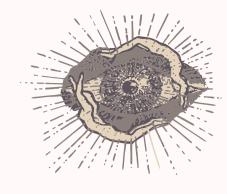


IRIDOLOGY

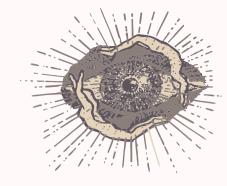


How to approach the Client during a live consultation

Ivana Šimunec-Gedalja N.T. & CCI



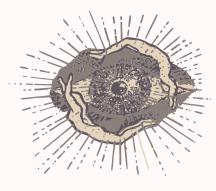
DISCLAIMER



Disclaimer:

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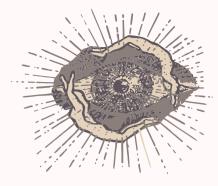




How to approach the Client during a live consultation

- How to organize appointment with a client
- How long will appointment last
- Waiver and consent forms in USA an EU
- Explaining the Iridology and expectations of appointmen
- Taking picture of the iris
- How to talk with a client according to constitutional subtypes by structure
- What questions to ask a client according to their body language, face expressions and body signs
- What questions to ask when seeing sings in the iris
- What additional test your client might need
- What suggestions to give to a client according to your therapist methods
- Composing an email with suggestions
- Customer care calling a client within 2 weeks to check
- Setting up an follow up appointment

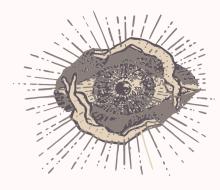




How to organize appointment with a client

- The way client reached you (phone, mail, message)
- Expected time of reply
- Iridology reading and your experience
- Asking for email to send an Intake form about clients current health state and complaints
- Expected duration of appointment
- Proper information on address where your practice is
- Reminder for appointment day before
- All necessary informations prior the appointment sent to email

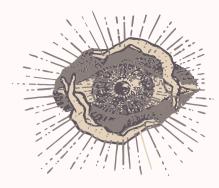




How long will appointment last

- Appointment can last form 1 hour up to 2 hours (depending on the severity of the clinets complaints)
- Before the consultation go over the clients Intake form with noted poitns where to focus
- You need to lead the appointment
- Dont get lost in the stories
- Follow the intake form form IIPA
- Have a wall clock at your eye sight

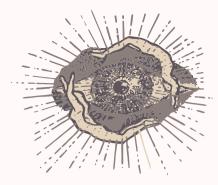




Waiver and consent forms in USA an EU

- USA regulations and waiver
- EU regulations and consent
- You can use both if you need consent
- Consent is needed for: web page, FB (and other social media), for any public talk (teaching, showing to coleagues), sharing case studies with Brenda or others....

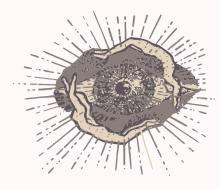




Explaining the Iridology and expectations of appointment

- Prepare leaflets with informtions and QR code
- Have a web site with informations on Iridology
- Send them email or text (different people different approcah in needed)
- Explain duration of the appointment
- Explain the process of the appointment
- Be flexible and explain two times if necessary
- People who reach you are ill and you need to have patience

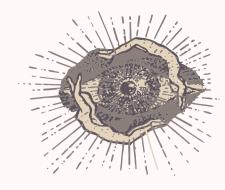




Taking picture of the iris

- Taking picture with mobile phone
- Taking picture with adapter what Brenda offers
- Taking picture with professional camera
- Client sends you a picture (send them instructions)

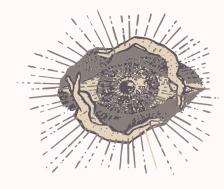




How to talk with a client according to constitutional subtypes by structure

- Neurogenic
- Anxiety tetanic
- Polyglandular
- Connective tissue

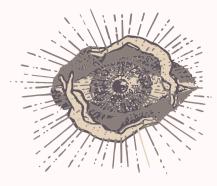




What questions to ask a client according to their body language, face expressions and body signs

- Face expression (smile, sadnes, angry, frighten)
- Posture of the body (leaned, shoulders, hands...)
- Eyes are poped out or sucked in
- Repetition movement, tics, shaking of the leg, blinking, biting lips...)
- Smell of the body (intensive, odourless...)
- Face shape, wrinkles, color (Jackie Latimer)
- Open and communicative, suspicious, asking questions, or just accepting anything

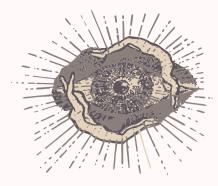




What questions to ask when seeing sings in the iris

- Be cautious and tactic
- Serious sign should be pointed out as a potential not as a diagnostic method
- Always ask if they have had experienced syptoms in the area or their family members have had it
- The smallest signs matter if standing alone as much as the big one
- Ask; Do you experience of have you ever feel
- Don't say: You have a defect sign or wooow black
 OMG...or alike things, be clam and professional
- Be thorough and follow the IIPA intake form

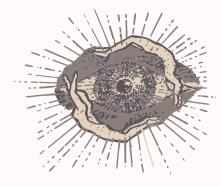




What additional test your Client might need

- Be aware that some clients need to make additional tests from a medical doctor or private laboratories (liver pannel, thyroid pannel, stool test, function of adrenal...)
- In office lab testing if you are trained
- Uberschichtung reagens test
- Spit test
- pH test
- Live blod test
- Urine stripe test

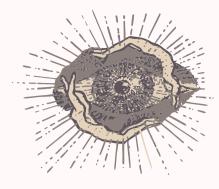




What suggestions to give to a client according to your therapist methods

- Follow your therapist practice experience
- Advise no more that 3 chages in a week
- Make agreemnet with clinet what is he/she able to change (not everyne can change marrige, jobs and home)
- Advise another complementary therapist (osteopath)
- In serious cases additional consulations with coleages that might be included in the case is advisable
- Compose a good plan in therapy that sounds reasonable

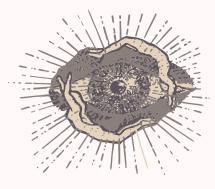




Composing an email with suggestions

- Your email needs to be thorough
- Put all the necessary information that connects symptoms with the advised therapy (supplements, herbs, homeopathy...)
- Write the dosage, frequency and duration for each product advised
- Add links with on line shop where to buy the itmes
- Write lifestyle changes that you agreed with a client
- Add changes in nutrition according to Blood type
- Write advices from Iridology lessons

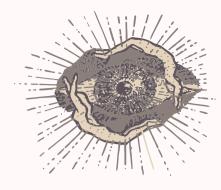




Customer care - calling a client within 2 weeks

- Calling a client is very important
- Ask if they gor products you advised
- Ask if they have made appointment with comlementary therapist
- Ask if they made some changes and how they feel about it for now
- Ask if they have support form family
- If it is about child how child takes all the changes
- Ask them if you can call in another 2-3 weeks again
- Make a date in calender for next call



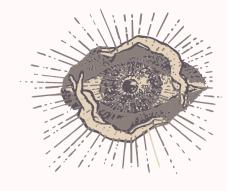


Setting up an follow up appointment

- Depending how serious case is
- Usually follow up can be in 2 months
- If you have asked for additional test then you can do follow up on the phone and send an email with furher advices
- For any discomfort with given advices or uncomfortable sensations advise a client to call imminidtley
- If there were chages in given medicines by the medical doctor they shall call imminidatly due to interaction of given treatmnet with drugs
- Be at disposal in reasonable time as you ar not ER.



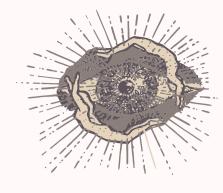
PIGMENTS



Questions?



PIGMENTS



Thank you for your attention!

www.ifka.hr
Facebook group: IRIDOLOGIJA
email: ivana@therapist.net

Ivana Šimunec-Gedalja N.T. & CCI